



GARMENT DIVISION – REFUNDS & EXCHANGE POLICY

At Garment Division, we value your satisfaction. That's why we offer a fair and transparent refund and exchange policy to give you peace of mind when shopping with us.

Refunds and Exchanges

We will gladly **refund or exchange** any regular-priced item **within 14 days** of purchase, provided the following conditions are met:

- The **original till slip** is presented as proof of purchase.
- The item is in a **saleable condition**, unworn and unused.
- All **swing tags** and **original packaging** are intact.

Non-Refundable/Exchangeable Items

Please note that we are unable to process refunds or exchanges on the following:

- **Sale items** or items purchased during **promotions**.
- Items marked **"Reject"** or those discounted due to **defects**.
- Items that show signs of **wear and tear** or damage not present at the time of purchase.

Hygiene Standards

For hygiene reasons, the following products may **not be returned or exchanged**, under any circumstances:

- Underwear
- Swimwear
- Sleepwear
- Socks
- Earrings for pierced ears